



# Renaissance HealthCare Enterprise Suite ("RHES")

RHES

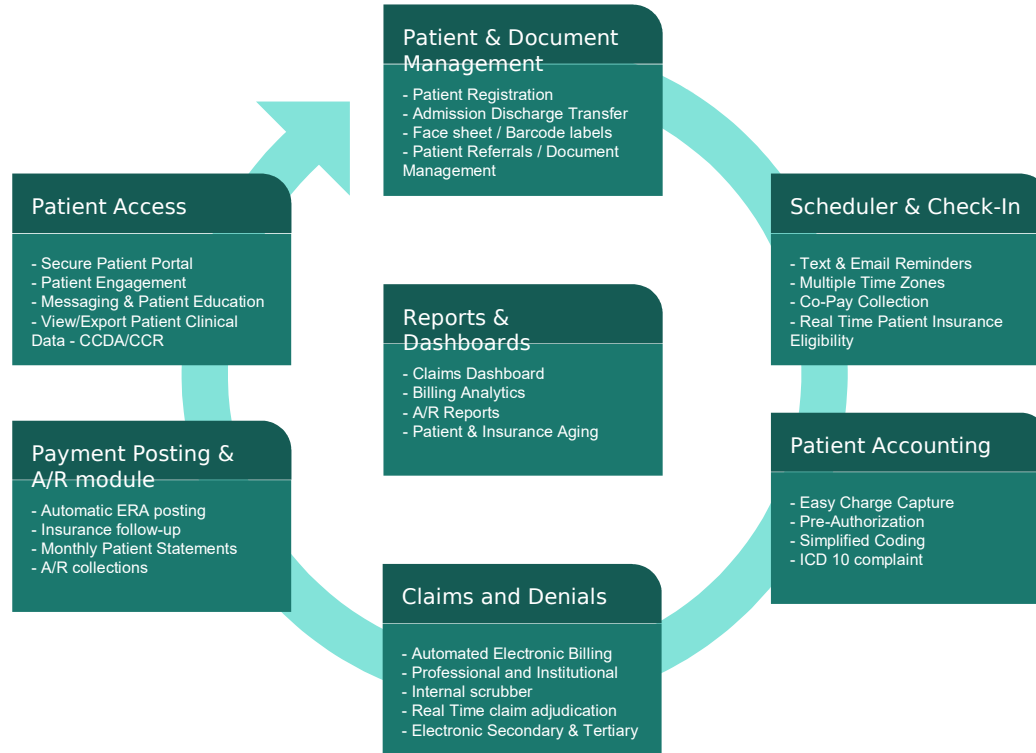
Revenue Cycle Management System

For Hospitals, Clinics & the Single Physician

# Introduction to RHES RCM

- Integrated Enterprise Revenue Management System managing all three stages of pre-admission, during visit/ stay and post discharge
- Scalable from Single Physician/Clinic or Hospital to multi-location healthcare institutions based in multiple time zones.
- Ensure that all costs are Captured, Claimed and Collected and no income falls between the cracks - using Dashboards and Extensive Reporting
- Integration with Electronic Health Records
- Complete web-based RCM
- Deployed in-house or on secure HIPAA compliant Cloud Servers

# RHES Revenue Cycle Management



# Patient & Scheduling Management

- **Patient Registration** - along with printing of standard HIPAA forms, Facesheet
- **Patient Bed Management** - Admission, Discharge and Transfer including Patient Barcode label generation
- **Patient Referrals** - Telephone referrals or Fax management
- **Document Management** - Upload Patient Documents
- Android based app for Patients to **request for Patient Appointments**
- **View and Book Appointments** according to Patient Requests by Hospital/Clinic Staff
- Custom validations on **Check-In/Check-Out** specially for Co-Pay and Charge captures etc.
- Patient **Traffic Management**
- **Resource/Equipment** Scheduling
- **Multiple Time Zones**
- **Co-pay** collection
- **Real Time** Patient Insurance Eligibility Checks
- **Automated** email/text message reminders

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# Patient Accounting

- **Easy and Accurate** Charge Capture
- **Auto bed charges** at midnight
- **Pre-Authorization** - Pre-approval from Insurance companies to reduce Claims Denials
- **Real Time or Batch** Patient Insurance Eligibility Checks
- Simplified Coding - **ICD-10 Complaint**
- **Coding** and Validation of Claims by Medical Records
- Get **Superbill** details (CPT/ICD etc.) directly from Provider Notes - no need to re-enter the codes to avoid mistakes and save time.

# Claims & Denials

- **Easy Automated Billing** - Paper and Electronic claims (837P/837I/835) conforming to HIPAA 5010 standards
- **Internal Scrubber** - review and validate claims for various checks before sending the claims
- **Professional** (CMS-1500) and **Institutional** (UB-04) for Inpatient and Outpatient Claims
- **Interim Claim** for long admissions
- **Electronic Secondary** & Tertiary billing
- Real Time Patient **Insurance Verification** and Eligibility using HIPAA 5010 (270/271) messages
- **Real Time Claim Adjudication**
- **Split Billing** for Rural Health Management
- Insurance **Contract management** - auto calculate adjustments based on insurance contracts and post in patient accounts before sending the claims.
- Clearinghouse support including web service (**Emdeon**) or SFTP (**Availity/Zirned etc.**)
- **Denial Claim handling**

# Payment Posting, A/R & Reports

- **Manual EOB** Posting - Single and Batch Payments
- **Auto Download** of ERAs and Clearinghouse Reports
- **Automatic ERA Payment Posting**
- **Patient and Guarantor** Payments
- Monthly **Patient Statements**
- **On-demand** combined Guarantor Statements
- **Insurance follow-up** using easy and powerful Collector Dashboard
- **Payment Categorization** for easy Accounting
- **A/R collections**
- **Extensive Reporting** to manage and control revenue collection
- **Claims Dashboards** to manage the claims
- **Patient and Insurance Aging** Reports
- State-wise Reporting e.g. **THCIC reports** etc.
- Detailed **Audit log trail** - who, when, from where and what updated



# Patient Access

- Secure Patient can access/view their **Clinical Data** (Allergies, Problem List, Vitals, Lab Results, Medications) using **Patient Portal**
- View **Financial Data** - dues for each Visit
- **Online Patient Payments**
- **Request for an Appointment**
- View **historical Visits** and future Appointments
- **My Data** - Record Vitals at home and the locations other than hospital
- View and Export **CCDA/CCR**
- **Secure Communication** with Doctor or hospital staff with **HIPAA compliant Messaging** app
- View Documents Uploaded for **Patient Education etc.**